

| Program Strategy | | | Mayor's Office | | Dept | Mayor | | |
|---|---------|-----|----------------|--------|--------|----------|----------|----------|
| DESIRED FUTURE | | | | | | | | |
| GOAL 8 - Governmental Excellence and Effectiveness | | | | | | | | |
| Desired Community Condition(s) | | | | | | | | |
| 43. Leaders work together for the good of the community. | | | | | | | | |
| 44. Leaders cooperate and coordinate with the other governments in the MRCOG region. | | | | | | | | |
| Measures of Outcome, Impact or Need | | | | | | | | |
| | | | 2001 | 2003 | 2005 | 2007 | | |
| Citizen satisfaction with Quality of Life in their respective neighborhoods. Mean on 5 point excellence scale with 5 being excellent, 4 very good, 3 good, 2 fair, 1 poor. ¹ | | | 3.9 | 3.6 | 3.6 | | | |
| PROGRAM STRATEGY RESPONSE | | | | | | | | |
| Strategy Purpose | | | | | | | | |
| Provide leadership to execute City legislation and policies to ensure accessible and efficient services to the residents of Albuquerque. | | | | | | | | |
| Key Work Performed | | | | | | | | |
| <ul style="list-style-type: none">• Provide effective leadership necessary to improve service quality to Albuquerque residents, businesses and visitors on a continuous, consistent basis and in the most cost effective manner possible.• Assist citizens in learning more about the services of the City of Albuquerque and how they operate by communicating regularly and directly.• Provide informational and transactional services to customers via the City's web site.• Provide accessible leadership to city residents, employees and regional neighbors of the City• Encourage ideas, civic discourse and inclusion for the entirety of the City's diverse population. | | | | | | | | |
| Planned Initiatives and Objectives | | | | | | | | |
| The Mayor's Office continues to place emphasis on improving all City services, especially public safety services, improving the efficiency of government, and collaborating strongly with City Council to meet the needs of the Albuquerque community. | | | | | | | | |
| Total Program Strategy Inputs | | | | | | | | |
| | | | Actual | Actual | Actual | Approved | Mid-year | Proposed |
| Fund | | | FY 03 | FY 04 | FY 05 | FY 06 | FY 06 | FY 07 |
| Full Time Employees | General | 110 | 7 | 7 | 7 | 7 | 7 | 7 |
| Budget (in 000's of dollars) | | | | | | | | |
| | General | 110 | 483 | 522 | 592 | 812 | 872 | 873 |
| Service Activities | | | | | | | | |
| Mayor's Office - 3810000 | | | | | | | | |
| | | | Actual | Actual | Actual | Approved | Mid-year | Proposed |
| Input Fund | | | FY 03 | FY 04 | FY 05 | FY 06 | FY 06 | FY 07 |
| Budget (in 000's of dollars) | General | 110 | 483 | 522 | 592 | 812 | 872 | 873 |